


Effective: October 4, 2010

Information Security Statement

Corporate One Federal Credit Union ("Corporate One") is one of the nation's largest corporate credit unions, and it is committed to providing competitive and innovative products and services for the success of credit unions. In conjunction with its Privacy Policy, effective April 26, 2001, Corporate One takes every reasonable effort to protect the security and integrity of information it receives from members and utilizes a layered security approach. This Information Security Statement is intended to provide Corporate One members and interested parties with information about the controls Corporate One have implemented to manage risk. These controls include the following:

- ★ Independent risk management department; an Enterprise Wide Risk Management program, including risk assessments;
- ★ Security policies & procedures to meet all requirements of NCUA regulation Part 748 as well as incorporate industry best practices;
- ★ Retained internal audit firm;
- ★ Enterprise-Wide business continuity plan including on staff Certified Business Continuity Professional;
- ★ Incident response program;
- ★ Strong authentication;
- ★ Data classification with security controls requirements;
- ★ Data encryption requirements while in-transit and back up storage;
- ★ Performance of annual penetration tests;
- ★ Monthly reviews of systems and networks, including 3rd party vulnerability testing;
- ★ In-house Certified Information Systems Security Professionals ("CISSP") in the information technology department and the risk management department;
- ★ Required training for all Corporate One employees as well as for individuals charged with Information Security oversight to maintain required certifications;
- ★ Ensure all third party service providers Corporate One conducts business with meet all control standards as defined by Corporate One;
- ★ Maintain on staff a full-time vendor management coordinator;
- ★ Formalized change management process that is reviewed annually by a 3rd party;
- ★ Other controls as necessary.



Information is the cornerstone of our ability to provide superior service and our most important asset is our members' trust. Keeping member information secure is a top priority for Corporate One.