



Simplify payment acquisition with your lending members through Payigy, a biller-direct, user-friendly digital payment solution for credit unions.

Payigy provides robust payment, loan types, and administration features for your credit union and maximizes the experience you can provide to your members. Included with Payigy are built-in roles and permissions, credit-union-defined loan types, and controls (beyond auto loan payments). For credit unions seeking a loan payment solution that allows highly configurable options for loan types, payment types, and user administration Payigy is the right choice.



GROW PRIMARY MEMBERSHIPS



ENHANCED EXPERIENCE

STANDARD FEATURES

Your institution branding, configuration, and testing of payigy standard borrower and admin experiences

ACH payment file delivery, including same-day ACH

Standard messaging, text and alerts

In-portal cross-sell functionality

Concierge payment module (including 5 admins)

Debit card payment processing module with repay integration

Automated data delivery

Configurable loan types and controls

Credit union customized roles and permissions

PAYIGY FEATURES & FUNCTIONALITY CHECKLIST

ADMINISTRATIVE PORTAL

Experiences include:

- + Dashboard containing loans, payments, and users
- + Ability for credit union call center to initiate payment on behalf of borrower (optional)
- + Unlimited number of product offers (with custom links)
- + Direct communication with borrowers through messaging, setting alerts and notifications
- + Cross-sell through marketing carousel
- + Ability to invite new borrowers or disable existing borrowers
- + Quick access to loan details and payment history
- + Ability to manage borrower application branding
- + Configuration of standard payment options, notification settings (with custom links), and ACH payment scheduler
- + Immediate access to audit logs
- + Management of batch data exchange
- + Management of credit union admin users

BORROWER EXPERIENCE

An at-a-glance dashboard displaying loan and payment information includes the following features:

- + Borrower access to complete loan details
- + One-time or auto-pay options
- + One-click payment scheduling
- + Wallet functionality enabling borrower to choose payment accounts and delivery types
- + Access to secure messaging for direct communication between borrower and credit union
- + Preferences to set payment alerts and notifications
- + Ability to see additional offers from credit union
- + Integrated password reset functionality
- + Self-service management of profile and settings