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Contacts:
Sherpa: Heather Goss, 614/825-9358
Prodigy: Jon McMullen, 801/451-9101

Sherpa Technologies partners with Prodigy to Integrate its Digital Identity Verification Solution Across Multiple Platforms

Columbus, Ohio—Sherpa Technologies has secured a digital services partnership with the CUSO Prodigy, a core processor and digital experience provider for nearly 30 credit union clients. Sherpa and Prodigy will integrate the ID-Pal digital identity and document verification solution into their core-processing platform and digital lending experience, and also provide an option for credit unions to leverage an integration with their eSignature solution.

“We are excited about growing our partnerships within the credit union industry and helping credit unions take advantage of state-of-the-art, digital identity and document verification technology,” said Sherpa’s CEO and President, Keith Riddle. “As fraud continues to increase, it’s more important than ever for financial institutions to incorporate advanced, yet seamless, digital identity and document verification solutions into their digital services portfolio to strengthen and protect their members’ identities and safeguard their institutions.”

ID-Pal is a simple, secure, and user-friendly KYC (Know Your Customer) solution that captures, verifies and stores member identity information for quicker and more effective member validation. It has a simple and intuitive interface that allows a credit union’s members to capture, submit and verify their ID documentation in less than three minutes, enabling the credit union to onboard members quicker and support a variety of customizable use cases. Liveness checks, facial comparison, document verification and address e-verification are among the layers ID-Pal uses to evaluate and confirm a member’s identity and provide a thorough examination and report of the submitted document for evidence of forgery or tampering.

Prodigy will use ID-Pal to fulfill needed identity and document verification within its digital lending experience, Wunderlender, and as noted above, within its e-signature solution powered by eDOC Innovations. Further, integration into Prodigy’s core-processing platform will make it easy for their respective credit union clients to take advantage of ID-Pal for stand-alone use cases such as digital account opening or call center engagement. Sherpa’s partnership enables Prodigy to contract directly with the credit unions for ease of adoption and streamlined deployment.

“As a CUSO, we owe it to our credit unions to find opportunities that will give them advantages in their highly competitive markets. We’re excited about these new opportunities to integrate ID-Pal within our existing solutions to do just that,” said Amber Harsin, CEO of Prodigy. “Our goal is to enable credit unions of all sizes to accomplish their strategic service objectives and offer safe and efficient experiences for the digital members.

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About Sherpa Technologies

Sherpa Technologies is leading credit unions on a journey of digital transformation to provide integrated, seamless and personalized member experiences. Our team's extensive knowledge can be leveraged to complement our partner credit unions with the desired insights, so they can successfully serve their members in a dynamic digital financial marketplace. Our Mosaic digital business platform provides a comprehensive application development framework, integrates an ever-expanding suite of solutions with credit union systems and applications, and optimizes data to drive personalization and credit union growth. Sherpa Technologies is a CUSO of Corporate One Federal Credit Union. Learn more at www.sherpatech.org.

About Prodigy

With a modern, comprehensive, member-centric core, Prodigy is a CUSO that empowers credit unions with open, flexible and affordable solutions. Our private cloud solutions are secure, robust, and scalable. Our per member per month pricing reflects this alignment and our desire to create value for the industry we love. We are 100% owned by 19 credit unions from California to New York with asset sizes from \$7 million to over \$350 million. Learn more at www.cuprodigy.com.